

# M-Series

# Manager's Manual



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Printed and published in the UK.

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### **Preface**

### Introduction

#### About your Alarm System

Your intruder alarm system uses state-of-theart electronics to provide comprehensive and flexible protection for domestic or commercial premises. The system comprises several components, such as keypads and sensors, linked to a control unit, which is concealed from view but accessible for maintenance.

#### **About this Manual**

This manual describes the functions available from the two user menus. The manual is intended to be used by people who are responsible for carrying out tasks such as adding new user codes, viewing logged messages and omitting zones from the setting procedure.

#### Other Manuals

Please refer to the *User's Guid*e for details of how to set, unset and reset your alarm system.

The Engineering Manual (available only to installation engineers) describes how to set up the system.

### Making Changes

To ensure problem-free operation, discuss the system with your alarm company before making significant changes. It is good practice to maintain a paper record of how the system is set up, using the record sheets at the back of this manual.

## Accessing the User Menus

BANNER TEXT 17:30 Sun 01 JAN

0=Set Selection [Ent]=User Level

User Level 1 Press [Ent]or[2]

User 1 Menu 1 Test Menu

### **Selecting Options**

Exiting from the User Menus

To access the user menus:

- 1. Enter your user code or present your proximity tag.
- 2. Press ENT.
- Press f you want to enter User Menu
   If you want to enter User Menu 2, press
   I or 2 until "User Level 2" is displayed, then press .

The first option in the selected menu is displayed. The example shown opposite is the first option in User Menu 1.

Access to options depends on user type (page 19).

You can select options in two ways:

- 1. Press 1 and 1 until the required option is displayed, then 1.
- Press a numeric "hot" key (① to ⑨), e.g. press ② to display Omit Zones, then to select the option.

To return the system to its normal operating state, press (so) to step back through the menus until the time and date are displayed.

## Options in User Menu 1

## Option 1-1: Performing Bell and Walk Tests

### Option 1-1-1: Testing the Bell

This option enables you to test the internal sounder, strobe and external sounder.

Press to select this option.

- User 1 Menu 1
  Test Menu
  Test Menu 1
- 2. Press ent to select Bell Test.
- Bell test wards: Ward > 1\*.....

Bell Test

- 3. Use the numeric keys to select the wards to test, then press [NT]. Any ward numbers shown will be tested. (A "\*" indicates that the ward will not be tested, and "." Indicates that you have no access to the ward.)
- Bell Test 1
  Bell Only
- 4. The external sounder should activate.

  Press of to carry out the next test.
- Bell Test 2 Bell & Strobe ON
- 5. The external sounder and strobe should be active. Press ocarry out the next test.
- Bell Test 3 Strobe Only
- 6. Only the strobe should be active. Press to carry out the next test.
- Bell Test 4
  Alarm Sounder On
- 7. The internal sounder should activate.

  Press of to carry out the next test.
- Bell Test 0
  Bell/Strobe OFF
- 8. The sounders and strobe should switch off. Press or to repeat the tests, or to exit.

### Option 1-1-2: Performing a Walk Test

This option enables you to check that zones are operating correctly. You can test only those wards that you have access to.

Each zone tested is added (once) to the event log, which you can review using User option 2-9 (page 31).

User 1 Menu 1 Test Menu

Test Menu 2 Walk Test

Walk test wards: Ward > 1\*.....

ESC To Stop Test & View Zones

0003 Active

- 1. Press to select this option.
- 2. Use **1** or **1**, or press **2** to select **Walk Test**, then press **1**.
- 3. Use the numeric keys to select the wards to test, then press [NT]. Any ward numbers shown will be tested. (A "\*" indicates that the ward will not be tested, and "." Indicates that you have no access to the ward.
- 4. Walk through your wards and operate all detection devices.

As you activate each zone, the internal sounders will emit a chime tone and the display will identify the activated zone.

5. When you have finished the test, press

## Option 1-2: Omitting Zones

Sometimes you may need to omit zones when you set your wards, e.g. if a zone is to remain occupied while the rest of the ward is set. This option enables you to select which zones to omit.

- When the system is unset, any selections made here are cleared. This prevents zones from being omitted inadvertently.
- You can omit only zones that have been set up as omittable (Engineer option 1-1).
- 1. Press to select this option.
- 2. Select the zone to omit by using 1 or 1, or by entering the four-digit zone number. Refer to page 41 for details of zone numbering.
- 3. Press ① to change the omit status of the zone ("Omitted" indicates that the zone will be omitted).
- 4. Press or to view the next zone, or to exit.

User 1 Menu 2 Omit Zones

0001 is Armed

0002 is Armed

## Option 1-3: Shunting 24hr Zones

This option enables you to shunt (disable) all zones in selected wards that have been set up as shuntable in Engineer option 1-1. Shunting disables a zone and the shuntable attribute identifies whether this is permissible.

- This is normally used for 24-hour zones but can be applied to other zone types.
- Zones remain shunted until you use the Reinstate 24hr option (see below).
- Reinstating zones may start the exit timer, depending on whether Unshunt, No Exit or Unshunt & Exit is selected (Engineer option 1-9-1).
- 1. Press of to select this option.
- Press 1 to shunt zones or 2 to reinstate zones that have been previously shunted.
- 3. Use the numeric keys to select the wards to shunt/reinstate, then press [NT]. Any ward numbers shown will be shunted/reinstated. (A "\*" indicates that the ward will not be shunted/reinstated, and "." Indicates that you have no access to the ward.)

User 1 Menu 3 Shunt 24hr Zones

1=Shunt 24Hr 2=Reinstate 24hr

Shunt Wards
Ward > 1\*.....

## Option 1-4: Changing your User Code

This option enables you to change your own user code. To make changes for other users, refer to page 19.

- User 1 Menu 4
  Change Code

  Enter new code..
- 1. Press of to select this option.
- Enter your new code,
   e.g. press 5 6 7 8, then
- If your new code is not accepted, the display shows "NOT ACCEPTED try a different code". This usually means that the code is already in use. Press (1) enter the code again.

## Option 1-5: Enabling Chimes

This option enables you to select which of your wards (if any) use the chime feature. In a ward with this feature enabled, zones that have a Chime Tone attribute (User option 2-5) and are in a selected ward will generate a chime tone when activated. The wards then remain chime-enabled until you deselect them with this option.

A zone may generate a single, double or triple chime, depending on the Chime Tone attribute selected in User option 2-5.

The chime occurs only at keypads and extension loudspeakers assigned to the same ward(s) as the zone.

When a chime occurs, keypads display the zone number if configured by the Chime Visible setting in Engineer option 1-9-1.

- 1. Press to select this option.
- 2. Use the numeric keys to select the wards you want to have chime enabled, then press . Any ward numbers shown will be chime enabled. (A "\*" indicates that the ward will not be chime enabled, and "." Indicates that you have no access to the ward.)

User 1 Menu 5 Enable Chime

Chime on wards: Ward > 1\*.....

## Option 11-6: Setting the Speaker Volume

This option enables you to adjust the volume level of the extension loudspeaker connected to the control unit.

- User 1 Menu 6 Volume Control
- Volume Control
  >>>>> (MAX)
- 1. Press to select this option and display the current setting.
- 2. Press 1 and 1, or enter a value (0 to 7), to adjust the volume, from 'Sound Off' up to maximum.
- 3. Press or so to accept the displayed value or so to exit without change.

## Option 1-7: Customising Text

This option enables you to edit the following text strings:

Banner Text This message is shown on the top line of the display when the system is unset.

Group Names These are the names of the ward groups (see page 30). The names are displayed when setting ward groups (see the *User's* Guide).

User 1 Menu 7 Customise Text

Custom Text Banner Text

Viewing Group

'iewing Group 1

- 1. Press to select this option.
- Use 1 or 1, or press a hot key (1 or 2. (2), to select the text string to edit, then press ENT).
- If you have chosen to edit group 3. names, use 1 or 1, or press a hot kev to select the group name to edit, then press ENT.
- Use the text editing keys (page 40) to 4. change the text if required. Press ent to accept the displayed text or exit without change.

## Option 1-8: Setting Up Silent Set Wards

This option enables you to select which of your wards (if any) set silently, without emitting an exit tone, when the system is set normally. The wards remain enables for silent setting until you deselect them in this option.

- Pressing 8 when the display shows "0=SET WARDS" can set all your wards silently, irrespective of their setting here.
- 1. Press of to select this option.
- 2. Use the numeric keys to select the wards you want to enable for silent setting, then press [1]. Any ward numbers shown are enabled for silent setting. (A "\*" indicates that the ward will not be silent set, and "." Indicates that you have no access to the ward.
- User 1 Menu 8 Silent Set Wards
- Silent set wards
  Ward > \*\*.....

## Option 1-9: Configuring Engineer Access

This option enables you to define a period during which an engineer can log into the alarm system. Once the period has expired, the engineer can continue working if logged in but will not be able to log in again.

The period starts from the time you set it and can be four hours or five minutes. You can terminate the period at any point.

The default setting is Infinite.

- Press to select this option.
- 2. Use **1** or **1**, or press a hot key (**1** to **4**), to select the required option, then press **1**.

If you select 4 Hour Window or 5 Min Window, the engineer will be able to log in at any time within a 4-hour/5-minute period from now. Selecting Infinite allows the engineer access at any time.

Selecting **Close Window** terminates any period currently running.

User 1 Menu 9 Engineer Access

## Option 1-0: Accessing the Set/Unset Menu

The set/unset menu is displayed whenever you enter your user code or present your proximity tag. This option enables you to access this menu from User Menu 1.

The Set/Unset Menu has several options, but only relevant ones are shown, e.g. if all wards are unset, the option to unset wards is not shown.

For information about setting, unsetting and resetting the system, refer to the *User's Guide*.

## Options in User Menu 2

## Option 2-1: Viewing Zones

This option enables you to view the status of each zone, which may be:

**Healthy** The normal status of a zone (e.g. a door is closed or a detector inactive).

Active The alarm status of a zone (e.g. a door is open or a detector is triggered).

Tamper The interference status of a zone (e.g. a cable has been cut or a cover has been removed from a detector).

**Shorted** The short-circuit status of a zone (e.g. a cable has been shorted or damaged).

**Masked** The sensor is masked by some obstruction (e.g. boxes stacked near the sensor).

1. Press to select this option.

2. Press 1 or 1 to scroll to the zone you want to view, or enter the zone's four-digit number. See page 41 for details of zone numbering.

You can press 10 to choose the zone on the next network. However, if you keep scrolling, you will reach all zones anyway.

3. Press (see to return to User Menu 2.

User 2 Menu 1 View Zones

Panel Zone 1 0001 Healthy

## Option 2-2: Setting the Time and Date

This option enables you to set the system time and date.

- The system automatically advances/retards the time by one hour at 2am on the standard summer/winter changeover dates.
- 1. Press to select this option.
- 3. If you need to change the date/time:
  - For the current time, enter four digits (hhmm), e.g. 1810 for 6:10pm.
  - For the current date, enter six digits (ddmmyy), e.g. 181005 for 18th October 2005.
- 4. Press of to accept the displayed date/time, or so to exit without saving.

User 2 Menu 2 Time and Date

Time and Date
Set Time

Enter new time:11:44

## Option 2-3: Setting Up Shunt Groups

Shunt groups provide a simple way to isolate zones until further notice. Each shunt group can contain up to eight zones, and each group can be allocated to a "Shunt" user code. When the code is first entered, the zones are isolated. When the code is entered again, they are reinstated.

Although 24-hour zones are most commonly isolated, any zone can be assigned to a shunt group.

- Any zone selected must have the Shuntable attribute set in Engineer option 1-1.
- Entering a shunt code to reinstate zones may start the exit timer, depending on whether Unshunt, No Exit or Unshunt & Exit is selected (Engineer option 1-9-1).
- 1. Press ent to select this option.
- Select the shunt group by using 1 or 1, or by entering the group number (01 to 10), then press 1.
- The first zone assigned to the group is displayed. This is indicated by ">1" in the top-right corner. The bottom line indicates the zone number, or "----" if a zone number has not yet been specified. (See page 41 for details of zone numbering.)

User 2 Menu 3 Edit Shunts

Edit Shunt Grps Group 01

Group 01 Zone >1 Zone ---- You can view any of the eight possible zones assigned to the group by using 1 or 1, or pressing the hot key (1 to 8).

Group 01 Zone >1 Zone >----

- 4. Press of you want to edit the zone number. You will see that the bottom line contains a ">" to indicate that you are in edit mode.
- 5. After entering the zone number, press to save changes. Alternatively, press to exit without saving.
- 6. Now you can do one of the following:
  - Continue from step 3 to specify more zones in the shunt group.
  - Press to return to step 2, which allows you to set up another shunt group.
  - Press Esc twice to exit from the option.

## Option 2-4: Setting Up User Codes

This option allows you to define users to operate the alarm system. When setting up a user, you need to specify:

- A user code. This is the code that the user enters at keypads (e.g. to set or unset the system).
- A user type (e.g. Manager). This determines, for example, the range of user options the person can access (see the next section).

The user's access to menu options is initially determined by the user type selected, but can be customised, if required (see page 24).

- The wards the user is assigned to. Users can set, unset and reset only the wards assigned to them.
- Whether certain wards set or unset automatically during the set/unset procedure.

#### About the User Types

The following user types are available.

#### Manager

Users of this type have access to all user menus and options. They can set and unset assigned wards from any keypad.

By default, user 001 is set up as a manager, with a default user code of 5678.

#### Standard Global

Users of this type have access to User Menu 1, options 0, 1, 2, 3, 4, 5, 8 and 9.

They can set and unset assigned wards from any keypad.

**Standard Ward** Users of this type have access to User Menu 1, options 0, 1, 2, 3, 4, 5, 8 and 9. They can only set and unset assigned wards from a keypad assigned to the wards being set or unset, e.g. if a user is assigned to wards 1 and 2, and uses a keypad assigned to ward 2 only, the user can set or unset ward 2 only.

Prox Tag User Users of this type present a proximity tag to the keypad instead of entering a user code. They have access to User Menu 1. options 0, 1, 2, 3, 4, 5, 8 and 9. They can set and unset assigned wards from any kevpad. When unsetting, all associated wards are unset and the keypad displays no options.

Easy Set When unsetting, all associated wards are unset and the keypad displays no options. When setting, the system sets without displaying options, providing auto-set wards are set up.

**Reset Only** Users of this type have access to User Menu 1, options 1, 2, 3, 4, 5, 8 and 9. They can reset 24-hour alarms from any keypad.

**Panic Code** Users of this type have no access to user menus and cannot set or unset the system. Entering a user code of this type generates a Panic Alarm and activates a full alarm (causing internal and external sounders and strobe lights to operate).

**Duress Code** Users of this type have the same abilities as a standard alobal user but, when the user code is entered, silent "Duress" and "Panic" alarms are generated, which could be sent to an alarm receiving centre. This enables the user to appear to operate the alarm system normally if being coerced.

> To set up a Duress code, the Duress Allow setting in Engineer option 1-9-1 must be set to YFS.

**Access** Users of this type have no access to user menus and cannot set or unset the system. Entering a user code of this type temporarily activates outputs of type "Code Accepted" or "Access Code", which could be used to operate electric door strikes or similar mechanisms.

**Shunt** Users of this type have no access to user menus and cannot set or unset the system. Entering a user code of this type isolates the zones in the shunt group(s) to which it is assigned. Entering the code again reinstates the zones. See page 17 for details of shunt aroups.

**Set Only** Users of this type have no access to user menus. They can set assigned wards but cannot unset them.

**Not in use** This user type has no rights. Select this type to delete an existing user.

### Option 2-4-1: Configuring the User Codes

1

This option enables you to set up or modify users. For each user, you specify information such as the user type and the wards the user has access to.

User 2 Menu 4 Edit Codes 1. Press of to select this option.

User Codes

2. Press [ENT] to select Code.

Define new users User no. 05 3. The lowest available user number is displayed. You can press of to select this user. Alternatively, you can select a different user by entering a number or by using for .

Pressing 10 shows the number of users currently set up. Press any key to return to the previous display.

4. Enter a four-digit user code, then press

or present the proximity tag to be

given to the user.

Pressing without entering a code maintains the previously-chosen code.

- If you see "NOT ACCEPTED try a different code", this usually means that the code is already in use.

  Press (1) and try again with a different code.
- 5. Use **1** or **1** or press a hot key (**0** to **9**) to select the user type (page 19), then press **1**.

Prox Tag or Code

User 05 is type Not in use User 05 wards Ward > 1\*..... 6. Use the numeric keys to select the wards you want the user to have access to, then press [N]. Any ward numbers shown will be allocated to the user. (A "\*" indicates that the ward will not be allocated, and "." Indicates that you have no access to the ward.)

If the Local Setting option is selected in Engineer option 1-9-1, a user can set a ward only if the keypad is assigned to that ward.

7. Choose the wards that should auto-set, then press [ENT]. The wards you choose at this prompt are automatically selected when the user sets the alarm system. This means that the user will not have to choose the wards when setting the system.

8. Choose the wards that should autounset, then press . The wards you choose at this prompt are automatically selected when the user unsets the alarm system. This means that the user will not have to choose the wards when unsetting the system.

This option is not relevant for Prox Tag users, since when unsetting, all associated wards are unset.

9. Continue from step 3, or press to exit.

05 Auto Sets:-Ward > 1\*.....

05 Auto Unset:-Ward > 1\*.....

### Option 2-4-2: Defining User Names

This option enables you to specify a name for each user. When viewing the event log (page 31), pressing ① toggles between displaying user number and user name for appropriate log entries.

User 2 Menu 4 Edit Codes 1. Press  $\[ \]$  to select this option.

User Codes 2 User Name

Use 
 or 
 or press 
 to select User Names, then press 
 lent.

User 01 User 01

3. Select the user by using **1** or **9** or by entering the user number, then press <sup>™</sup>.

User 01 ^ser 01

4. Use the text editing keys (page 40) to edit the user name, then press [N].

5. Press Esc to exit.

Option 2-4-3: Customising Access to Menu Options

Access to options is initially determined by user type but individual users can be granted or denied access using the Customise Menus option.

User 2 Menu 4 Edit Codes

1. Press of to select this option.

User Codes 3 Customise Menus 2. Use 1 or 9 or press 3 to select Customise Menus, then press 1.

User 01 User 01 3. Select the user by using **1** or **1** or by entering the user number, then press [N].

Menu 1 Options:- > 0123456789

4. Select the User Menu 1 options to which the user should have access, then press

- ENT. Pressing ① to ⑨ selects (option number displayed) and deselects ("\*" displayed) options. The options are:
  - 0 = Set/Unset Menu
  - 1 = Test Menu
  - 2 = Omit Zones
  - 3 = Shunt 24hr Zones
  - 4 = Change Code
  - 5 = Enable Chime
  - 6 = Volume Control
  - 7 = Customise Text
  - 8 = Silent Set Wards
  - 9 = Engineer Access

- Menu 2 Options:-> 0123456789
- 5. Select the User Menu 2 options to which the user should have access, then press
  - 0 Timers
  - 1 View Zones
  - 2 Time and Date
  - 3 Edit Shunts
  - 4 Edit Codes
  - 5 Edit Chime Zones
  - 6 Communications
  - 7 Configure Wards
  - 8 Edit Groups
  - 9 Log
- 6. Press st twice to exit.

## Option 2-5: Setting Up Chime Zones

This option enables you to select which zones generate a chime if activated when unset, or to switch chimes off. The chime occurs only at keypads and extension loudspeakers assigned to the same ward(s) as the zone. Chimes must be enabled in User option 1-5.

When a chime occurs, keypads display the zone number if configured by the Chime Visible setting in Engineer option 1-9-1.

- 1. Press to select this option.
- 2. Select the zone by using 

  or 

  or 

  or by entering the zone's four-digit number, then press 

  of zone numbering.
  - You can press 10 to choose the zone on the next network. However, if you keep scrolling, you will reach all zones anyway.
- Use 1 or 1, or press a hot key (0 to 3) to select the required chime (or "Disabled"), then press 1.
  - Chime 1 is a single two-tone sound, chime 2 is a double two-tone sound and chime 3 is a triple two-tone sound.
- 4. Repeat from step 2 to select another zone, or press (ESC) to exit.

User 2 Menu 5 Edit Chime Zones

Chime Zone: 0001 Disabled

Chime Zone: 0001 >Disabled

## Option 2-6: Using Communications

Option 2-6-1: Starting a Call Back You can use this option to initiate a connection over the telephone line to a remote site that is running the Downloader software<sup>1</sup>. Once the communication link is established, the remote site can upload data and change settings in the control panel. The link continues until the remote site disconnects it.

- Select this option only if requested by your alarm company.
- Your alarm company may be able to initiate the link, depending on the Access Mode (Engineer option 2-5-1-3).
- 1. Press ent to select this option.
- 2. Press ent to select Start Call Back.
- If the connection is established successfully, the system automatically returns to its original state. If the connection is not established successfully, press (ESC) to abandon the call.

User 2 Menu 6 Communications

Communication 1 Start Call Back

Start CallBack 1 08700543678

Calling On: 1
Hit ESC to abort

<sup>&</sup>lt;sup>1</sup> Not available on M750 and M550 systems

### Option 2-6-2: Editing the Call-Back Numbers

User 2 Menu 6 Communications

Communication
Edit Call Back

Edit Call No. 1 08700543678

08700543678 ^dit Call No.

Edit Call No. 1

This option allows you to define or edit up to four telephone numbers for communication with a PC running the Downloader software<sup>1</sup>.

- 1. Press ent to select this option.
- 2. Press ent to select Edit Call Back.
- 4. Enter the telephone number, then press
- 5. Press (so to exit.)

<sup>&</sup>lt;sup>1</sup> Not available on M750 and M550 systems

## Option 2-7: Assigning Zones to Wards

The assignment of zones to wards is usually carried out by your alarm company.

Change these assignments only if you have detailed knowledge of your alarm system and the way that wards are used in it.

- You can assign zones only to wards assigned to your user code.
- 1. Press ent to select this option.
- - You can press (1) to choose the zone on the next network. However, if you keep scrolling, you will reach all zones anyway.
- 3. Use the numeric keys to select the zone's wards, then press [NT]. The ward is selected if its number is displayed. (A "\*" indicates that the ward is not selected, and "." Indicates that you have no access to the ward.)
- 4. Continue from step 2 to select another zone, or press so to exit.

User 2 Menu 7 Configure Wards

0001 Ward : 1.....



## Option 2-8: Setting Up Ward Groups

This option enables you to allocate wards to groups, which you can then set or unset with a single operation (as described in the *User's Guide*).

- You can select only those wards that are assigned to your user code.
- You can name each ward group using User option 1-7 (page 11).
- 1. Press of to select this option.
- 3. Use the numeric keys to select the wards to assign to the group, then press [ENT]. Any ward numbers shown are assigned to the group. (A "\*" indicates that the ward will not be assigned, and "." Indicates that you have no access to the ward.)
- 4. Continue from step 2 to select another ward group, or press to exit.

User 2 Menu 8 Edit Groups

Viewing Group 1

Editing Group 1
Ward > \*\*....

## Option 2-9: Using the Log

### Option 2-9-1: Viewing the Log

This option enables you view the contents of the system log. The log contains the date and time of system events, such as wards being unset, zones omitted, duress code activations and communications problems. For more information about the event codes displayed, see page 42.

The number of events recorded in the log is model specific.

- User 2 Menu 9 Log
- Log Functions View Log

UNSET WARDS: 10:50:10 23/04

- Press of to select this option. 1
- 2. Press ent to select View Log.
- 3. Press 1 or 1 to scroll through the events (1 displays earlier events). To move to the next event of a given type, press:
  - 1 Alarms
- 6 User codes
- 2 24 Hour Alarms 7 Set Wards 3 Fire Alarms
  - [8] UnSet Wards
- 4 PA Alarms
- 9 Entry
- 5 Zone Tampers
- If appropriate, press (1) to display further 4. 10:50:10 23/04 details of the event. Pressing 1 allows vou to view events from a specified offset (position) in the log.
  - Press Esc to exit.

Ward : 12.....

# Option 2-9-2: Printing the Log

recorded in the log.

User 2 Menu 9 Log

Log Functions
Print Log

How many events? 0030

With offset of:-0030

- 1. Press option.
- 2. Use **1** or **1**, or press **2** to select **Print Log**, then press **1**.

If a printer is connected to the control unit,

vou can print some or all of the events

- 3. Choose the number of events to print by using 1 or 1, or by entering the four-digit value, then press 1.
- 4. Specify an offset by using ① or ③, or by entering the four-digit value, then press ☐ I, for example, you choose to print 10 events and an offset of 50, the system will print events 50-59 (with event number 1 being the most recent).
- There may be more than one printed line per log event.

If you want to stop the current print job, reprint the log, specifying zero events to print.

Once you have used the **Print Log** option, the system goes into online printing mode, where every action is immediately printed. Switch off the printer to stop all printing.

### Option 2-9-3: Viewing the Access Log

You can use this option to view the content of the access log, which stores every use of a user code of type Access (which is used to open doors).

User 2 Menu 9 Log 1. Press of to select this option.

Log Functions 3

2. Use **1** or **1**, or press **3** to select **View Access Log**, then press **■**1.

Name :- User 02 02:35:48 01/05

- 3. Use 1 or 1 to scroll through the events (1 displays earlier events).
- 4. Press Esc to exit.

# Option 2-9-4: Printing the Access Log

You can use this option to print the access log.

User 2 Menu 9 Log 1. Press of to select this option.

Log Functions 4
Print Access Log

 Use for I, or press 4 to select Print Access Log, then press I.

How many events?

3. Follow the same procedure as for option 2-9-2.

## Option 2-0: Setting Up Timers

Option 2-0-1: Setting Up Time Switches

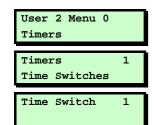
This option enables you to define up to three time switches, which can be used to switch outputs of the alarm system on or off at selected times. The outputs may, for example, control internal or external lighting or other electrical equipment.

You can define each time switch to have up to three pairs of switch on/off times. You can also choose the days of the week that each of these operate.

The outputs controlled by the time switches are specified in Engineer option 1-4.

- 1. Press of to select this option.
- 2. Press to select Time Switches.
- 3. Use **1** or **1**, or press a hot key (e.g. **4**) to select the time switch to edit, then press <sup>ENT</sup>.
- Use 1 or 1, or press a hot key (1 to 9) to select the on/off time or days of operation to edit, then press

Each time switch has three pairs of switch on/off times. For each of these, you will notice that there is an option to specify the on time, one to specify the off time and another to specify the days of operation.



Time Switch 1
On (1) 00:00

You can manually override a time switch by pressing ①, then pressing ① to toggle its current status.

Time Switch 1
On (1) >00:00

1 Operates On :-

. . . . . . . . . . . . . . . .

5. You will see a screen similar to the one shown opposite if you have chosen to edit an on/off time. The number in brackets indicates whether it is in the first, second or third pair of on/off times.

Enter the time in 24-hour format, (e.g. 2100 for 9:00pm), then press ext. Continue from step 4 or press so to exit.

6. You will see a screen similar to the one shown opposite if you have chosen to edit the days of operation. The number in the top-left corner indicates whether it is associated with the first, second or third pair of on/off times.

Press 1 to 7 to toggle days on/off, then press [ST]. Continue from step 4 or press [ST] to exit.

Option 2-0-2: Setting Up Auto-Set Timers

This option enables you to define up to three auto-sets timers. Each is associated with one or more wards, which automatically set and unset at the specified times.

You can define each auto-set timer to have up to three pairs of switch on (set) and off (unset) times. You can also choose the days of the week that each of these operate.

Keypad sounders operate one minute before a ward auto-sets. Entering a user code defers setting for the period specified by the Defer Setting option in Engineer 1-5-2.

- 1. Press option.
- Use 1 or 1, or press 2 to select Auto-Sets, then press 1.
- Use 1 or 1, or press a hot key (1 to 3) to select the auto-set timer to edit, then press 1.
- Use 1 or 1, or press a hot key (1 to 9) to select the on/off time or days of operation to edit, then press

Each auto-set timer has three pairs of on/off times. For each of these, you will notice that there is an option to specify the on (set) time, one to specify the off (unset) time and another to specify the days of operation.

- You can manually override an auto-set timer by pressing ①, then ① to toggle its current status.
- You will see a screen similar to the one shown opposite if you have chosen to edit an on/off time. The number in brackets indicates whether it is in the first, second or third pair of on/off times.

User 2 Menu 0 Timers

Timers 2 Auto-Sets

Auto Set 1

Auto Set 1
On (1) 00:00

Auto Set 1 On (1) >00:00 1 Operates On :- > .....

Auto Set

Ward > \*\*

Enter the time in 24-hour format, (e.g. 2100 for 9:00pm), then press ENT. Continue from step 7.

6. You will see a screen similar to the one shown opposite if you have chosen to edit the days of operation. The number in the top-left corner indicates whether it is associated with the first, second or third pair of on/off times.

Press 1 to 7 to toggle days on/off, then press 1.

7. Press ①, use the numeric keys to select the wards to assign to the auto-set timer, then press [N]. Any ward numbers shown are assigned. (A "\*" indicates that the ward will not be assigned, and "." Indicates that you have no access to the ward.)

Continue from step 4 or press (see to exit.

Option 2-0-3: Setting Up Code-Locks Timers

1

This option enables you to define up to three code-lock timers, each of which is associated with up to ten users. The timer prevents the system from accepting the users' user codes at specified times.

You can define each code lock to have up to three pairs of switch on (codes not accepted) and off (codes accepted) times. You can also choose the days of the week that each of these operate.

If a user enters his/her user code while the code-lock timer is on, the display shows "Sorry. Your code is locked out".

- 1. Press to select this option.
- 2. Use **1** or **1**, or press **3** to select **Code Locks**, then press **ENT**.
- Use 1 or 1, or press a hot key (1 to 3) to select the code-lock timer to edit, then press 1.
- Use 1 or 1, or press a hot key (1 to 9) to select the on/off time or days of operation to edit, then press 1.

Each code-lock timer has three pairs of on/off times. For each, you will notice that there is an option to specify the on (codes not accepted) time, one to specify the off (codes accepted) time and one to specify days of operation.

- You can override a timer by pressing 

  O, then O to toggle its status.
- 5. You will see a screen similar to the one shown opposite if you have chosen to edit an on/off time. The number in brackets indicates whether it is in the first, second or third pair of on/off times.

User 2 Menu 0

Timers 3
Code Locks

Code Lock 1

Codelock Group 1
On (1) 00:00

Codelock Group 1
On (1) >00:00

1 Operates On :- > .....

Lock 1 User>03

6. You will see a screen similar to the one shown opposite if you have chosen to edit the days of operation. The number in the top-left corner indicates whether it is associated with the first, second or third pair of on/off times.

Press 1 to 7 to toggle days on/off, then press 1.

7. Press ①, then use ① or ① (or enter a two-digit number) to select which of the ten user "slots" to edit, then press [strict]. The number shown in the top-right corner shows which of the ten you are editing.

Select the user by entering his/her user number (or use 1 or 1 to scroll), then press 1 T.

#### You can now:

- Continue with step 7 to specify other users as necessary.
- Press and continue from step 4.
- Press Esc twice to exit.

#### **Text Keys**

The following table shows how to obtain characters when entering text at the keypad, For example, press 2 twice to obtain the "B" character.

Once you have chosen the character you require, press 1 to move the cursor to the right to edit the next character. The 1 key moves the cursor to the left.

**Note:** When you reach the end of the character sequence, the next press of the same key takes you back to the beginning of the sequence. For example, the eighth press of the 2 key displays the "A" character.

Key		Cho	aracte	ers Ge	enera	ted (i	n Seq	uenc	:e)	
1		,	?	!	1	@	11	-	&	1
2	Α	В	С	2	а	b	С			
3	D	Е	F	3	d	е	f			
4	G	Н	I	4	g	h	i			
5	J	K	L	5	j	k	I			
6	М	Ν	0	6	m	n	0			
7	Р	Q	R	S	7	р	q	r	S	
8	T	U	V	8	t	u	٧			
9	W	Χ	Υ	Z	9	w	х	У	Z	
0	<sp>&gt;</sp>	0	,	#	*					
0	<sp>&gt;</sp>	0	,	#	*					

Note: <sp> represents the space character.

### **Zone Numbering**

Each zone has a unique 4-digit number. The meaning of the number is as follows:

#### For all zones except those using iD Plus biscuits (on an M800iD Plus):

- The first digit is the network number. This is the network number of the device that the zone is connected to (0 for zones connected to the control unit PCB). The number of available networks depends on the type of control unit.
- The next two digits specify the device address that the zone is connected to (00 for zones connected to the control unit PCB). For devices such as keypads, the device address is determined by a link on the device PCB.
  - The first eight zones on an ID Node have device address 01, the next eight have device address 02, etc.
- The final digit specifies the zone number on the selected device.

Example: 2031 is (reading right to left): zone 1 of device address 03 connected to network 2.

#### For zones using iD Plus biscuits (on an M800iD Plus):

- The first digit is always "2" (represents an imaginary network number of 2).
- The next three digits specify the zone number.

Only valid zone numbers are displayed as you scroll. For example, if you are programming an M1000, the next number displayed after 0008 (panel zone 8) is 1011 (network 1, device 01, zone 1).

# Log Events

Event	Description
NO EVENT	No event
### LECS or REMS	The number of LEC or keypads logged on to system after a re-learn
### NODE R# ADD	Keypad added to MNode/XNode. First # is the network No. Next ## is the device No. R# is the keypad No.
### NODE R# LOST	Keypad removed from MNode/XNode
### NODE R# TAMP	Tamper on keypad attached to MNode/XNode
### NODE'S	The number of Nodes logged on to the system after a re-learn
### XNODE'S	The number of XNodes logged on to the system after a re-learn
#### OFF TEST	Zone number #### taken off test
#### OMITTED	Zone number #### omitted
#### REINSTATED	Zone number #### reinstated
#,## LEC LOST	Network #, device No. ## is a LEC that has been removed
#,## LEC TAMPER	Network #, device No. ## is a LEC that has a tamper condition
#,## NODE ADDED	Network #, device No. ## is a Node that has been added to the system
#,## NODE FUSE	Network #, device No. ## is a Node that has a tripped fuse
#,## NODE LOST	Network #, device No. ## is a Node that has been removed
#,## NODE TAMPER	Network #, device No. ## is a Node that has a tamper condition
#,## REM ADDED	Network #, device No. ## is a remote keypad that has been added to the system
#,## REM LOST	Network #, device No. ## is a remote keypad that has been removed
#,## REM TAMPER	Network #, device No. ## is a remote keypad that has a tamper condition
#,## XNODE ADDED	Network #, device No. ## is a XNode/MNode that has been added to the system
#,## XNODE FUSE	XNode/MNode fuse failed
#,## XNODE LOST	Network #, device No. ## is a XNode/MNode that has been removed
#,## XNODE TAMP	XNode/MNode lid tamper
24 Hr WARDS:-	24 Hour Alarm on wards
24H RESTORE ####-	24 Hour Alarm on zone #### reset
24Hr ALARM ####	24 Hour alarm from zone number ####
24HR OMIT:-	24 Hour group omitted in wards
24HR REINST:-	24 Hour group reinstated in wards
ABORT ON WARDS:-	Alarm aborted on wards
ACCESS ##	Passcode entered for user number ##
ACCESS ###	Passcode entered for user number ###
ACCESS ####	Passcode entered for user number ####
ACCESS FAILED	Access failed due to code lock in operation
ACCESS ZONE ####	Entry zone #### activated
ALARM ####	Alarm from zone number ####
ALARM WARDS:	Alarm in wards
ATE L.F. ALL	Both networks from a dual-path communicator to an ARC are unavailable
ATE L.F. RESTORE	The network connection from a communicator to an ARC has been restored
ATE L.F. SINGLE	A network connection from a communicator to an ARC is unavailable (line fault)
AUTOSET # OFF	Autoset timer off
AUTOSET # ON	Autoset timer on
AUX RESTORE ####	Technical alarm from zone number #### reset
AUX/BELL TAMPER	Aux/bell tamper
AUXILIARY ####	Technical alarm from zone number ####
AUXILIARY # TAMP	Auxiliary 1 or 2 tamper
AUXILIARY FUSE	Auxiliary Fuse failed
BATTERY FAULT	Battery disconnected or voltage level below 9.5V
BATTERY LOAD TST	Battery load test carried out
BATTERY LOW	Battery voltage is low
BATTERY MISSING	Battery is not connected

BATTERY RESTORE	Battery restored to healthy condition
BEAM PAIR ####	First activation of a beam pair zone number ####
BELL BOX TAMPER	External bell tamper
BELL FUSE	Bell fuse tripped
BELL TAMP OMIT	Bell tamper omitted after confirmation timer has expired
BELL TESTED:-	Bell tested for wards
BELLS ACTIVE:-	Bell active for wards
CHANGE CODE ##	User code for user ## changed
CHANGE CODE ###	User code for user ### changed
CHANGE TAG ##	User tag changed for user ##
CHANGE TAG ###	User tag changed for user ###
CHNG CODE ####	User code changed for user ####
CHNG TAG ####	User tag changed for user ####
CNFG CHANGE ###	Configuration change for user ###
CNFG CHANGE ####	Configuration change for user ####
CODE ##	Passcode entered for user number ##
CODE ###	Passcode entered for user number ###
CODE ####	Passcode entered for user number ####
CODE LOCK # OFF	Code lock number # is off
CODE LOCK # ON	Code lock number # is on
CODE LOCKED ##	User number ## attempted to use their passcode whilst locked-out
CODE LOCKED ###	User number ### attempted to use their passcode whilst locked-out
CODE LOCKED ####	User number #### attempted to use their passcode whilst locked-out
CODE TAMPER	Keypad locked out for 5 minutes due to invalid entry of passcode
COMMS FAILED	Plug-on digicom failed to communicate with ARC
COMMS TEST CALL	Communications test call started
CONFIG CHANGE ##	Configuration change for user ##
DATE CHANGED AT	System date changed at
DATE CHANGED TO	System date changed to
DEFAULT USER	,
DEFAULT USER ##	User ## set to default settings, including passcode
DEFAULT USER ###	User ### set to default settings, including passcode
DEFAULT USER ####	User #### set to default settings, including passcode
DEFERRED SET:-	Deferred set on wards
DL DISCONNECT FL)	Downloader disconnected incorrectly
DL DISCONNECT OK	Downloader disconnected
DURESS CODE ##	Duress alarm from user number ##
DURESS CODE ###	Duress alarm from user number ###
DURESS CODE ####	Duress alarm from user number ####
ENG HW DEFAULTED	
ENGINEER ARRIVES	Engineer is logged on the system
ENGINEER DEPARTS	Engineer is logged of the system
ENTRY TIME-OUT:-	Entry mode timed out for wards
ENTRY ZONE ####	Entry mode started from zone number ####
EXIT CANCELLED:-	Exit mode cancelled for wards
EXIT STARTED:-	Exit mode started for wards
EXT LINE FAULT	External PSTN line in fault condition
EXT LINE PAULI EXT LINE RESTORE	External PSTN line in Tauli Condition  External PSTN line restored
FACTORY RESTART	Factory default loaded
	Fire alarm from zone number ####
FIRE ALARM ####	
FIRE RESET:- FIRE WARDS:-	Fire Alarm reset Fire alarm on wards
FIRST KNOCK ####	First activation of zone number #### (zone with Double-Knock attribute)
FROM REMOTE #,##	Quick set perform from remote keypad (# = Network, ## =device No)
HI-SECURITY SET:	Wards set using "High Security" feature
ID LOOP RESTORED	Short circuit cleared from ID loop

ID LOOP SHORTED	ID loop is short-circuited
KEYPAD PANIC ###	15 100p to short circuited
KEYSWITCH ###	
LOCAL ON LINE	Local connection with Downloader
LOCAL SERV CALL	Local connection with Downloader  Local connection with Downloader
LOCAL SERV CALL	Local connection with Downloader completed
LOCKSET #### ON	
LOCKSET #### OFF	Lock set zone #### activated  Lock set zone #### deactivated
LOCKSET WARD ON	
	Lockset for ward enabled
MAIN POWER ON	Mains power applied to control panel
MAINS POWER OFF	Mains power removed from control panel
MASK FLT S ####	Zone #### masked when set
MASK FLT U ####	Zone #### masked when unset
MASK TMP S ####	Masking zone #### masked when set
MASK TMP U ####	Masking zone #### masked when unset
MENU TIMEOUT ##	System timed out user ##, and returned to the normal standby screen
MENU TIMEOUT ###	System timed out user ###, and returned to the normal standby screen
MENU TIMEOUT ####	System timed out user ####, and returned to the normal standby screen
MODEM LOCKOUT	Modem locked-out (4 failed attempts made via Lineload)
NETWORK # FUSE	Network # polyfuse tripped
NODE TAMP OMIT	MNode/XNode tamper omitted after confirmation timer expired
NORM. REST. ####	
OCCUPANCY SET	System set with people on site
ON LINE TO #	Online to remote PC
ON-SITE RESTART	On-site restart
PA WARDS:-	PA alarm on wards
PANEL LID TAMPER	Control panel lid tamper
PANEL STARTED	System powered up
PANEL TAMP OMIT	Panel lid timer omitted after confirmation timer expired
PANIC ALARM ####	PA Alarm from zone number ####
PANIC CODE ##	PA code from user number ##
PANIC CODE ###	PA code from user number ###
PANIC CODE ####	PA code from user number ####
PANIC REST. ####	Panic Alarm on zone #### restored
PAYMENT EXPIRED	System payment timer has expired
PSTN FAULT	Telephone line fault detected
PSTN RESTORE	Telephone line fault restored
PSU BATT A ####	PSU Battery zone #### active
PSU BATT H ####	PSU Battery zone #### healthy
PSU FUSE A ####	PSU Fuse zone #### active
PSU FUSE H ####	PSU Fuse zone #### healthy
PSU PWR A ####	PSU Power zone #### active
PSU PWR H ####	PSU Power zone #### dealthy
REARM ,OMIT ####	Zone #### omitted after confirmation timer has expired
REARM SYSTEM	System rearmed
REARM TAMP OMIT	system to damod
REARM WARDS:-	Wards re-armed
REINST WARDS:-	Wards re-airried  Wards reinstated
REM RESET ACTIVE	Remote reset via the REM RESET input terminal (RedCARE)
REM RESET FAILED	Remote reset failed
REM RESET PASSED	
	Remote reset successfully carried out
REM SERVICE CALL	Remote service call in progress
REM TAMPER	Remote keypad lid tamper
RESET WARDS:-	User or engineer has reset wards
SEC KEY NO ####	Security key operated on zone number ####
SERVICE CALL END	Remote service finished

SERVICE REQUIRED	System requires a service visit (Service Timer expired)
SET EXT L.FAULT	System set with external line fault
SET FAIL ####	Set fail caused by zone ####
SET FAIL WARDS:-	Set fail for wards
SET GENERAL FLT	System set with a general fault present
SET NO ACTIVITY	oyaran dan mini di ganarat nadii procesiii
SET PSTN FAULT	System set with a line fault present
SET PSU BATT FLT	System set with a PSU Battery fault present
SET PSU FUSE FLT	System set with a PSU Fuse fault present
SET PSU PWR FLT	System set with a PSU Power fault present
SET WARDS:-	Wards set
SET WITH AC FAIL	Wards set with a mains fault present
SET WITH MSK FLT	System set with zones masked
SH.KEY OFF ####	Shunt key zone #### deactivated
SH.KEY ON ####	Shunt key zone #### activated
SHNT #### REINST	Shunted zone #### reinstated
SHUNT CODE ##	User ## of type "Shunt" entered passcode
SHUNT CODE ###	User ### of type "Shunt" entered passcode
SHUNT CODE ####	User #### of type "Shunt" entered passeade
SHUNT END ####	User #### of type "Shunt" entered passcode to reinstate zones
SHUNT GROUP ##	Shunt Group ## used to isolate zones
SHUNT START ####	User #### of type "Shunt" entered passcode to isolate zones
SHUNT ZONE ####	Zone #### shunted
SILENT PA ####	Silent Panic Alarm zone #### activated
SUMMER CHANGED	Time changed at Summer changeover date
SUMMER TIME SET	Time changed at Summer changeover date
T.SWITCH # OFF	Time switch number # off
T.SWITCH # ON	Time switch number # on
TAMP 1 OMIT	
TAMP ZONE ####	Zone #### has tamper
TAMP. REST. ####	Zone #### has tamper alarm reset
TAMPER ####	Tamper alarm from zone number ####
TECHNICAL ####	Technical zone #### activated
TEST FAIL ####	Zone number #### failed whist on test
TEST TOTAL 00##	Total number of zone tested during walk test
TEST ZONE ####	Zone #### on soak test
TIME CHANGED AT	Time changed at specified time
TIME CHANGED TO	Time changed to specified time
UNSET WARDS:-	Ward unset
UNSHUNT GROUP ##	Shunt Group ## used to reinstate zones
USER ## DELETED	User number ## deleted
USER ### DELETED	User number ### deleted
USER #### DELETED	User number #### deleted
WALK TESTED LOG	
WALK TESTED:-	Wards walk tested
WARD CONFIRMED:-	Ward confirmed alarm
WARD ENTRY:-	Ward entry
WARD SET FAIL:-	Ward failed to set
WARD TAMPER:-	Ward in tamper condition
WARDS LOCKED:-	Wards locked via security key zone
WARDS UNLOCKED:-	Wards unlocked via security key zone
WINTER CHANGED	Time changed at Winter changeover date
WINTER TIME SET	Time changed at Winter changeover date
WLK TST FAIL LOG	
WEN TOT I AIL LOG	

# System Records

# **General System Details**

		Wards								
	1	2	3	4	5	6	7	8		
Entry Time										
Exit Time										
Setting Mode										
Bell Delay										
Bell Duration										

	Wards							
Entry Time								
Exit Time								
Setting Mode								
Bell Delay								
Bell Duration								

Shunted 24hr Zones	
Wards	Description

Remote S	Remote Servicing (Downloading)								
Site	Telephone No	Details							
1									
2									
3									
User Auth	norised Y/N								

Ward G	Vard Groups									
Group	Name	Wards	Group	Name	Wards					
1			6							
2			7							
3			8							
4			9							
5			0							

Shunt Groups										
Group	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8		

Time Switch 1										
Timer	On at	Off at	Mon	Tue	Wed	Thu	Fri	Sat	Sun	
1										
2										
3										

Time Sw	ritch 2								
Timer	On at	Off at	Mon	Tue	Wed	Thu	Fri	Sat	Sun
1									
2									
3									

Time Swi	tch 3								
Timer	On at	Off at	Mon	Tue	Wed	Thu	Fri	Sat	Sun
1									
2									
3									

Timer	Set at	Unset at	Mon	Tue	Wed	Thu	Fri	Sat	Sun
1									
2									
3									

Timer	Set at	Unset at	Mon	Tue	Wed	Thu	Fri	Sat	Sun
1									
2									
3									

Timer	Set at	Unset at	Mon	Tue	Wed	Thu	Fri	Sat	Sun
1									
2									
3									

Timer	On at	Off at	Mon	Tue	Wed	Thu	Fri	Sat	Sun
1									
2									
3									

## **User Details**

No.	Name	Туре	Wards	Auto-set	Auto-Unset
1		Manager			

# **Zone Details**

Zone No.	Location	Chime Y/N	Wards

# Service Record

Date	Engineer	Action

# **Installer Information**

Installation Engineer:	
Installation Company:	
Address:	
Telephone Number:	
Reset Message:	
Alarm Receiving Centre:	
Telephone Number:	
Remote Reset Message:	

#### **Quick Reference**

BANNER TEXT 17:30 Sun 01 JAN

0=Set Selection
[Ent]=User Level

User Level 1 Press [Ent]or[2]

- At the keypad, enter your user code or present your proximity tag.
- 2. Press of to access the user menus.
- 3. Press 
   or 
   to display user menu 1 or 2, then 
   to select that menu.

#### User Menu 1

User 1 Menu 1
Test Menu

User 1 Menu 2
Omit Zones

Page 6

User 1 Menu 3 Shunt 24hr Zones

User 1 Menu 4 Page 8

User 1 Menu 5

Enable Chime

User 1 Menu 6 Page 10

Page 9

User 1 Menu 7
Customise Text

User 1 Menu 8 Page 12 Silent Set Wards

User 1 Menu 9
Engineer Access

User 1 Menu 0 Page 14 Set/Unset Menu

#### User Menu 2

Timers

User 2 Menu 1 Page 15 View Zones User 2 Menu 2 Page 16 Time and Date User 2 Menu 3 Page 17 Edit Shunts User 2 Menu 4 Page 19 Edit Codes User 2 Menu 5 Page 26 Edit Chime Zones User 2 Menu 6 Page 27 Communications User 2 Menu 7 Page 29 Configure Wards User 2 Menu 8 Page 30 Edit Groups User 2 Menu 9 Page 31 Log User 2 Menu 0 Page 34