



Bringing it all together

# Protect your employees and your business

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Alarm signalling with BT Redcare



**BT Redcare**

BT Redcare provides a comprehensive range of services for peace of mind against crime and fire damage. We are an integral part of the BT family and a leading supplier in fire and security for 20 years. Nearly 400,000 shops, offices, hospitals and organisations can get on with their business safely and securely, thanks to us.



‘The project has meant that we all feel more secure. The system is easy to use and with it I can see video images of my business, whenever I wish, whether I am at work or at home.’

Mr Azmal Hussain, Owner, Preem & Prithi Group

## Make sure your alarm is heard

Today, you may prefer not to rely on an alarm or a digital communicator (that sends the alarm signal down the phone line to the alarm receiving centre) to alert the police, let alone on neighbours or passers-by. Many businesses never fully recover from the disruption and cash flow impact caused by break-ins, theft and fire.

Responding to false alarms at business premises costs the police approximately £40 million a year. The police now, therefore, only respond to alarm activations with positive confirmation from an eye-witness or via an accredited alarm receiving centre from confirmed alarm activations.

Why take chances? BT Redcare can safeguard your premises around the clock with a solution that's right for you. Protect against theft with BT Redcare Classic or GSM, and against fire with BT Redcare Fire. For additional protection and peace of mind from on-demand video surveillance and recorded evidence, choose BT Redcare Assure.

Our network securely monitors your alarm signalling through to the alarm receiving centre which alerts the emergency services for the fastest possible response. Because BT Redcare works on an existing BT phone line and/or BT Broadband, there is no need for a dedicated phone line and no call charges for the signalling.





## No more headaches – just peace of mind

BT Redcare signalling solutions are backed by the insurance industry and comply with British and European Standards for intruder and fire alarm signalling up to Grade 4, which is the highest level of protection on the market. They are also approved by the Loss Prevention Certification Board (LPCB), the independent recognised body certifying security products.

**‘Axa Insurance acknowledges the technology and ongoing developments undertaken by BT Redcare. Where remote monitoring is required for fire and intruder alarm installations or sprinkler and plant monitoring, Axa Insurance is confident to accept and/or specify BT Redcare and BT Redcare GSM as signalling media.’**

Douglas Barnett, Head of Customer Risk Management,  
AXA Insurance UK plc

# BT Redcare at a glance

| You are                               | You need   | How BT Redcare can help   | Extra costs?                                  |
|---------------------------------------|--|---|---|
| Business or high value property owner | Protection against intruders   | <b>BT Redcare Classic</b> monitors your alarm over a BT phone line. If the alarm is activated, your alarm receiving centre will be alerted within seconds.  | No call charges<br>No extra line rental costs |
|                                       | Maximum protection against intruders   | <b>BT Redcare GSM</b> monitors your alarm over a BT phone line with a GSM backup. This secondary GSM path means alarm activations can continue to get through to the alarm receiving centre – even if your phone line has been cut or damaged.  | No call charges<br>No extra line rental costs |
|                                       | Protection against accidental fire or arson  | <b>BT Redcare Fire</b> will alert the alarm receiving centre within seconds to notify the emergency services. As an integral part of your fire alarm system, you are continuously protected.  | No call charges<br>No extra line rental costs |
|                                       | Maximum protection against intrusion with the ability to view your premises remotely, and to capture video recordings of incidents | <b>BT Redcare Assure</b> combines all the benefits of BT Redcare GSM but with the additional operational benefit of event based video recording and remote cameras so that you can monitor your business or home when you're not there – extra peace of mind when you're on holiday or out on business. | No call charges<br>No extra line rental costs |



## Prevention is better than cure

Adding a BT Redcare alarm signalling system to your fire, security or CCTV system is simple. All you need to get started is a BT phone line and/or BT Broadband connection.

Your installer will be happy to advise you on the BT Redcare system that's right for you and provide a quote that includes installation, remote monitoring and annual maintenance. Always use an approved alarm installer registered with a recognised trade association, such as the NSI (National Security Inspectorate) or SSAIB (Security Systems and Alarms Inspection Board).

Our helpline and website can help you find your nearest installer.

‘With the introduction of confirmed alarms, we recognise that BT Redcare GSM currently provides the most reliable form of alarm signalling available, and it would be our first choice for risk protection where remote signalling to an alarm for fire or theft is a requirement.’

Andrew Miller, Loss Control Manager, Allianz Cornhill





To find out more about how BT Redcare has the solution to help your business or organisation, call us free on 0800 800 828, email [redcare@bt.com](mailto:redcare@bt.com) or visit our website at [www.redcare.bt.com](http://www.redcare.bt.com)

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